

Mountain Mutual Water Company

4338 County Road 1, Cripple Creek, CO 80813

(719) 689-2527 www.mountainmutual.com

Newsletter, Third Quarter 2023

Happily, Spring arrived and Summer is upon us. This past Winter season was extremely hard on both the water mains and customer components. The field techs have been busy repairing the water line breaks and are currently, in conjunction with the repairs, making upgrades to the water system by replacing old piping with HDPE plus adding more valves for optimum control. Summer is our only opportunity to do major infrastructure upgrades. While making the improvements, the field techs also make the final connections for new homes that are being built this season.



This is what a cold winter without snow does to the water mains .

The company is working on improvements to customer communications. Among the ideas discussed and being worked on is the ability to include homeowner (user) alerts on the home page of the website. These types of alerts can be accessed easily on short notice. The alert system is being developed now and should be available soon. For our homeowners, the monthly bills also include important messages and reminders; users should give those a quick review for information that may be useful. Also under consideration is the preparation of printed guidelines for the protection of homeowner systems. If there are any suggestions for other means of communication, please contact the office with helpful suggestions. Questions regarding the water company may always be answered by telephoning the office or sending an email to the office at office@mountainmutual.com. Just remember, we only have one incoming phone line so often you will be leaving a message for a return call.



Our field technicians loading a roll of HDPE.

Some of our customers have the misunderstanding that our meter pits are not adequate for our particular climate. In fact, the meter pits we require are those recommended throughout the industry for cold climates; they include insulation plugs to help protect the meter and its connections. Unfortunately, insulation does not prevent cold from reaching freezing temperatures; it only retards the loss of heat. In the next newsletter, the company will give more information about meter pit protection during winter months.

The new office is moving along quite nicely. The exterior is complete, except for a bit of painting on the fascia and soffits and final grading. Inside, the insulation is complete, the drywall has been installed and textured and the primer is on the drywall. Staining the interior concrete is next, followed by painting the interior walls and ceilings. We hope to be in the new building by September. Please stay tuned for information regarding the open house of the new building. Just as a reminder, for those who did not take advantage of paying the 2-year special assessment at the discounted rate last year, year 2 will be billed in August and due in October.

As always, your Directors thank you for your support.



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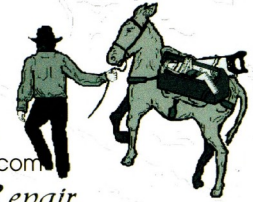
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